

Outreach Volunteer

Our Outreach Workers are reliable volunteers who accompany our full-time Outreach Workers during evening outreach sessions. The purpose of this role is to develop trusting relationships with vulnerable individuals through providing emotional and practical support.

Main Responsibilities Include:

- Developing a constructive relationship with service users and working with them to help improve their current situation.
- Sign-posting service users to other agencies that can assist them and accompanying them to appointments where appropriate.
- Providing emotional support by listening to people in a compassionate and empathic manner.
- Identifying other opportunities to provide support to service users as appropriate

Time Commitment:

2 to 3 hours once a week either in the day or in the evening.
A weekly, long-term commitment is required.

Desirable Skills:

- Ability to demonstrate a compassionate and empathetic attitude
- Willingness to work within the ethos of Simon On The Streets
- Excellent communication and listening skills, with an emotional resilience.
- Ability to work as part of a team
- Show a commitment to follow our procedures, safeguarding and confidentiality policies.
- Previous experience (paid or voluntary) either in the homelessness sector, housing, drug and alcohol or mental health services would be advantageous.

Training and Support:

We will support you in your role as a volunteer by offering you:

- A place at the heart of our team
- Induction and volunteer training
- Further opportunities for free training
- A friendly contact for any questions or queries

Benefits:

- An opportunity to give back and make a difference in your community
- A chance to meet new people and work in a friendly team
- An opportunity to develop valuable skills and experience

To apply for this role please contact fiona@simononthestreets.co.uk.